# LIMITED WARRANTY

# AdvanTex® Treatment Systems

Manufactured by Orenco Water™, a division of Orenco Systems®

# Limited Warranty For Residential Applications

## **Commitment to Quality**

Since 1981, Orenco Systems®, Incorporated (hereinafter referred to as "Orenco"), has been known as a company that researches, designs, manufactures, and sells high-quality products. We see ourselves as more than a "business." We see ourselves as a company that makes the planet a cleaner, healthier place, a company that is Protecting the World's Water™.

Any wastewater treatment system can be affected by improper design or installation, lack of maintenance, or system abuse. Although all models of our AdvanTex® Treatment Systems are carefully designed and constructed, it's still important to pay strict attention to system design and installation instructions and to follow through with intelligent usage and regular maintenance.\*

### **Limited Warranty Coverage**

Subject to the exclusions, limitations, and conditions contained herein, Orenco warrants to Purchaser and subsequent owners that all of its component products comprising an AdvanTex Treatment System (consisting of all Orenco products between the inlet of the processing or recirculating tank and the outlet of the treatment unit, including the control panel, risers, and lids) will be free from defects in materials or workmanship that cause the product to lose structural integrity or to electrically or mechanically operate improperly for a period of forty-two (42) months from the date of installation, or thirty-six (36) months from the date of system start-up, whichever is less (the "Warranty Period").

If Orenco determines that a component it supplied as part of the AdvanTex Treatment System has failed within the Warranty Period because of a defect in materials or workmanship, Orenco will repair or replace, at its discretion, the failed component.

#### **Obtaining Warranty Service**

To make a claim under this Limited Warranty, directly contact your Orenco Dealer or Supplier ("Orenco's Representative"), who will process your claim. If for some reason Orenco's Representative is unavailable, contact Orenco by phone (800-348-9843 or +1-541-459-4449) to make your claim.

Any warranty claim must be received no later than the expiration of the Warranty Period listed above.

If requested by Orenco, potentially defective components must be returned to Orenco's Sutherlin, Oregon facility, if reasonably practicable, through Orenco's Representative (if applicable), transportation prepaid.







AdvanTex Treatment Systems are listed to NSF/ ANSI Standards 40 and 245 for Class I Systems.

## **Exclusive Remedy**

The exclusive remedy for any claim under this Limited Warranty shall be the obligation of Orenco to repair or replace, at its discretion, any defective components. Labor is not covered under this Limited Warranty. Defects in materials or workmanship will be determined in good faith by Orenco upon receipt and inspection of a returned component. Components shall not be deemed to be defective if the failure, malfunction, or damage was caused by, or resulted from:

- (a) the AdvanTex Treatment System not being designed properly for the application in accordance with the version of the applicable AdvanTex Design Criteria in effect at the time of purchase;
- (b) abuse, misuse, accident, or negligence;
- (c) a lightning strike or other catastrophic event beyond the control of Orenco; or
- (d) improper or incorrectly performed installation, operation, maintenance, or repair of the AdvanTex Treatment System.

In the event Orenco determines that a returned component is defective in materials or workmanship and covered by this Limited Warranty, Orenco will credit or reimburse you for all reasonable transportation charges incurred in returning the component, and will be responsible for all transportation charges to return the repaired or replacement component to you. Such repaired or replacement component shall continue to be warranted under the Limited Warranty of the original purchase. In the event Orenco determines that a returned component is not defective in materials or workmanship, or is not covered by this Limited Warranty, Orenco may charge you a testing fee and all reasonable transportation charges required to return the component to you.

ORENCO SHALL NOT BE LIABLE FOR ANY LOSS, INJURY, OR DAMAGES TO PERSONS OR PROPERTY RESULTING FROM FAILURE OF, OR ANY DEFECT IN, THE ADVANTEX TREATMENT SYSTEM, OR FOR ANY TECHNICAL ASSISTANCE OR INFORMATION THAT ORENCO MAY HAVE PROVIDED TO THE OWNER. NOR SHALL ORENCO BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR INDIRECT DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS, PLANT DOWNTIME, FINES OR PENALTIES, OR LAWSUITS BY THIRD PARTIES AGAINST THE OWNER OF THE ADVANTEX TREATMENT SYSTEM. IN NO EVENT SHALL THE LIABILITY OF ORENCO UNDER THIS LIMITED WARRANTY EXCEED THE TOTAL INVOICED PRICE, EXCLUDING INSTALLATION AND/OR START-UP COSTS, OF THE ADVANTEX TREATMENT SYSTEM.

#### Disclaimer

EXCEPT AS SPECIFIED IN THIS LIMITED WARRANTY, ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS, AND WARRANTIES INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, ACCURACY OF INFORMATIONAL CONTENT, OR THOSE ARISING FROM A COURSE OF DEALINGS, LAW, USAGE, OR TRADE PRACTICE, ARE EXCLUDED TO THE EXTENT ALLOWED BY APPLICABLE LAW, AND ARE EXPRESSLY DISCLAIMED BY ORENCO. ANY IMPLIED WARRANTIES WHICH MAY EXIST UNDER LAW NOTWITHSTANDING THIS DISCLAIMER ARE LIMITED TO THE DURATION OF THE WARRANTY PERIOD.

#### **Exclusions and Limitations**

This Limited Warranty shall be void if any of the following occur:

- (a) installation of the AdvanTex Treatment System is not performed in accordance with the instructions contained in the AdvanTex Installation Manual for residential applications;
- (b) components not provided or approved by Orenco are used in the installation, maintenance, or repair of the AdvanTex Treatment System;
- (c) settings or functional parameters of the AdvanTex Treatment System are modified without authorization from Orenco, Orenco's Representative, or an Authorized AdvanTex Service Provider;
- (d) the AdvanTex Treatment System is not started-up in accordance with the instructions contained in the AdvanTex O&M Manual and (if applicable) in the manual's Supplemental Information, AX-RT; or
- e) the AdvanTex Treatment System is not operated or maintained in accordance with the instructions contained in the AdvanTex O&M Manual and (if applicable) in the manual's Supplemental Information, AX-RT.

<sup>\*</sup> Please note that your local jurisdiction may also require that you maintain your AdvanTex Treatment System under continuous contract with an Authorized AdvanTex Service Provider.